

# 911 Transcript

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**Caller:** "Shit. What's the address? What's the address?" the caller says.

"I don't know," says a female voice.

"Address? Address? Address?"

*(Female voices scream in the background.)*

"Address! Address!" the caller shouts.

Hold on sir.

**911:** Okay.

**Caller:**

*(Female voices scream in the background.)*

**911:** Are you on Olsner? Are you on Olsner?

**Caller:** Ah, it's Olsen Street.

**911:** Olsen?

**Caller:** Yes, the mother was watching and the [unknown word] sleeping.

**911:** And what happened?

**Caller:** Then ah, she has dogs in there, and ah--

**911:** She what?

**Caller:** She has dogs in her bedroom.

**911:** Okay.

**Caller:** Two pit bulls in her bedroom. We heard ah [knocking] earlier and knocking on the door but she wouldn't wake up; so we thought she was feeding the baby. Baby starts crying and now she's saying the baby...I haven't been in the bedroom--

**911:** Sir, I don't understand what happened in the room?

**Caller:** I haven't been in the bedroom. They're crying, they're screaming. It seems to me like the dog got the baby.

**911:** Animal bite to a baby?

**Caller:** Yeah, the dog got the baby.

**911:** Okay, so is the baby still alive?

**Caller:** I don't know I haven't been in there.

**911:** I'm sorry?

**Caller:** I haven't been in the bedroom. Do you want me to check?

**911:** Yeah, go check.

How old is the baby?

**Caller:** It was just born.

**911:** One-year old female?

**Caller:** No, male -- days, days old.

"How old is the dog Nicole?" he asks. "Nicole, how old is the baby?"

"He's seven-days old," she says.

"He's seven-days old?"

*(Garbled exchange between female and caller.)*

**911:** Is the baby crying? Is the baby alive?

**Caller:** They are doing CPR on him right now.

**911:** What's that?

**Caller:** They are doing CPR on him right now.

**911:** I can't hear you sir.

**Caller:** They are doing CPR on him right now.

*(Cell phone garbling.)*

**911:** I'm sorry. I still can't understand you.

**Caller:** Okay. They are doing CPR on the baby right now.

**911:** They are doing CPR on the baby?

**Caller:** Yeah.

**911:** The baby *stopped* breathing?

**Caller:** "The baby is not breathing guys?" he asks.

"No," says a female voice.

No. The baby is not breathing.

**911:** Okay, does anybody know how to do CPR?

**Caller:** Yes.

"You're doing it properly right Jackie?" he says.

Yes, she knows how to do it properly.

*(911 tape is muted for 11 seconds.)*

**911:** And the baby's four-days old?

**Caller:** More like two-days old, four-days old.

**911:** Is the baby bleeding from anywhere?

**Caller:** "Is the baby, is the baby bleeding from anywhere guys?" he asks.

"Yes," a female voice says.

Yes.

**911:** Where?

**Caller:** "From where?" he asks.

"Everywhere," says a female voice.

From everywhere.

**911:** From everywhere? Okay. Try to control the bleeding okay. And try to continue with the CPR all right?

**Caller:** "Continue the CPR," he says, "And put pressure on the bleeding."

Correct sir?

**911:** Yes. The best you can.

**Caller:** "The best you can," he says.

*(911 tape is muted for 17 seconds.)*

**911:** You're sure she knows how to do CPR right?

**Caller:** Yeah.

*(911 tape is muted for 3 seconds.)*

I was knocking on the door earlier, cause I heard the dogs, the dogs barking in there. So, I'm knocking, I'm knocking, I'm knocking, I'm knocking. I'm beating the door down. The door is locked. And it sound like she got the baby [unknown word] cause the baby just got home. Um, I'm not related to her or like that. I was just over here. And ah, her friend just got here. Knocked on the door. She finally opened the door and that's when she only discovered this, just now.

**911:** Now the mother or a friend is doing the CPR?

**Caller:** A friend. A friend of the mother's.

*(911 tape is muted for 8 seconds.)*

**911:** She definitely knows how to do CPR right?

**Caller:** Yes sir.

**911:** Okay good. And she's still doing it?

**Caller:** "You're still doing CPR correct?" he calls out.

"Jackie? Jackie? Are you still doing CPR? Continue to do it, do not stop he said."

Still doing it yes.

**911:** Four-day old, no, "four-days."

*(Dispatcher is communicating to a separate dispatcher.)*

**Caller:** "Can y'all hear him stop?" he says.

*(Garbled exchange between caller and persons in room.)*

**911:** Okay. There is definitely an ambulance on the way, okay?

**Caller:** Okay.

**911:** Coming from Ridge road to [unknown word]. It's right behind the [unknown word] there.

**Caller:** Okay.

**911:** Okay, you're at Moon Lake, right?

**Caller:** Yes sir.

**911:** Yeah I've got an engine to rescue from that station.

**Caller:** Okay.

**911:** They are not too, too far away from you, okay?

**Caller:** Okay.

**911:** Did the baby stop breathing at all?

**Caller:** "Is the baby breathing?" he says.

No.

**911:** Okay. Let's again, try to wrap up the baby the best you can, okay?

**Caller:** Okay.

"Try to wrap up the baby as best as you can please," he says.

**911:** What is bitten on the head?

**Caller:** "Was the baby bitten on the head?" he asks. "Was it bit on the head?"

"No," a female voice responds.

No.

**911:** No?

*(Female voice in background screams, "Oh my God!")*

**Caller:** No.

"Wrap him up as much as you can," he says.

**911:** Try to stop the bleeding. Continue with the CPR.

**Caller:** "Continue with the CPR he says."

**911:** Just make sure she knows that when she does the compressions that it's half the depth of the baby's chest.

**Caller:** Now what sir?

**911:** When you push down on the baby's chest, you're using two fingers right?

**Caller:** "When you do the compressions on the baby's chest, use two fingers on the baby's chest," he says.

**911:** Push down half the depth of the chest.

**Caller:** "Half the depth of the chest," he says.

She knows that.

**911:** Okay good. Just making sure.

**Caller:** Okay. I'm just making sure that they're making sure. That's what I'm doing. Whatever you are telling me, I'm telling them.

**911:** Okay, great.

**Caller:** "Wrap the baby up good please," he says.

**911:** Just let them know too that if the baby starts to spit up some blood or fluids, you need to tilt the head down so you can get all that fluid out. And then continue with the CPR.

*(Garbled female voices screaming in the background.)*

**Caller:** "I'm actually on the phone with 911," he shouts.

Now [unknown word] just got here.

**911:** Okay.

*(Woman in background screams garbled phrase.)*

**Caller:** "Get that baby out of the house Jamie," he says.

Not that baby, but the [unknown word] with the babysitter.

**911:** Okay.

**911:** Where's the dog now? Is the dog contained?

**Caller:** No. Hold on a second.

"Jamie? Jamie? We got to chain that dog right now. Chain that dog," he calls out.

We're getting the dog chained right now.

**911:** Okay great.

**Caller:** "Jamie! Jamie!" he shouts. "Jamie!"

"Where's the dog?" a male voice says.

"No!" the caller responds.

*(Shuffling sounds and static.)*

"Where's the dog?" a male voice asks again.

"No!" the caller repeats. "There is none."

*(Female screams in the background.)*

**Caller:** Another dog, another dog is out fighting out back with another dog.

**911:** Right off of Gurnee.

**Caller:** Yes. Off of Gurnee.

**911:** Okay.

**Caller:** "What the FUCK Jamie?" he says.

**911:** What's your cell phone number there?

**Caller:** I'm just trying to make this my primary job is to help you, to talk to you.

**911:** Okay great. She's still doing CPR correct?

**Caller:** Excuse me?

**911:** She's still doing CPR right?

**Caller:** "She's still doing CPR correct right guys?"

Yeah, she's still doing CPR.

"Get the fuck here!" a female screams. "This is serious shit, these two dogs!"

*(911 tape is muted for 6 seconds.)*

**911:** You said it was off Gurnee right?

**Caller:** Excuse me yeah, off of Gurnee.

**911:** You are in Moon Lake?

**Caller:** Yeah.

**911:** Olsen O-L-S-E-N, right?

**Caller:** Yeah.

**911:** Okay.

*(911 tape is muted for 8 seconds.)*

**911:** Can you hear them at all?

**Caller:** No.

**911:** No? Okay.

*(Pauses, breathing and static, tape cuts in and out.)*

**Caller:** Yes sir?

**911:** Okay, just making sure.

**Caller:** Okay.

**911:** You are on the other side of Lake Drive, right?

**Caller:** Yes.

**911:** Okay.

**Caller:** Man, I'm trying to stay calm through all of this. I'm trying my best to stay calm through all of this sir.

**911:** I understand.

**Caller:** It's a little hard to do.

Oh my God.

**911:** She's still doing the CPR, right?

**Caller:** Yeah.

"Continue doing the CPR," he shouts.

"Why aren't they here?" cries a female voice.

"No, I'm on the phone with them right now. I've been on the phone for hours with them."

"Why aren't they here?" she repeats.

"They're doing their best," he says.

**911:** They're coming from Ridge Road and [unknown word].

**Caller:** "They're coming from Ridge Road and [unknown word]," he says.

"They're doing their best. I've been on the phone with them forever."

**Caller:** I didn't want to get involved, and now I'm involved. Shit. And me, it's not my fault. I'm trying to get a hold of you guys.

**911:** I know.

**Caller:** I've been--

**911:** Stuff like this...

**Caller:** They're here! Right here! Right here! Right here!

**911:** Wave them down.

Step out on the side of the road and wave them down.

*(Ambulance arrives.)*