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Vandenberg Air Force Base

HOME NEWS PHOTOS ART LIBRARY UNITS QUESTIONS



JOIN THE AIR FORCE

Home > Commander's Action Line

Commander's Action Line

The Commander's Action Line gives all Airmen a direct link to Col. Nina M. Armagno, the 30th Space Wing commander.

The Action Line can be used to express constructive points of view on the policies and procedures of the base, as well as discuss safety and security issues. The goal is to provide you with an accurate, timely response.

Colonel Armagno wants your input; however, Airmen should use this tool after coordinating problems or concerns with supervisors, first sergeants or commanders. If you're not satisfied with the response or you are unable to resolve the issue, the Action Line is for you.

Here are some key telephone numbers to keep in mind when trying to resolve an issue:

Inspector General: 605-6366 Medical and Dental: 605-5433 Equal Opportunity: 606-0370

MPF: 606-7499

Law Enforcement Desk: 606-3911 Pass and Registration: 606-1853

Force Support Squadron (incl. Services): 606-6200

Legal: 605-6207 Housing: 606-1840 Wing Safety: 606-5213 CDC: 606-1555 Base Exchange: 734-5521 Commissary: 734-3354 Area Defense Counsel: 606-3627 Finance: 606-4606

Civil Engineer: 606-0010 Civilian Personnel staffing: 606-3641 Civilian employee relations: 606-5847

Base Information: 606-1110

Excellence is the standard, not the goal. Whether performing the mission as blue suiters, civilians, or contractor teams, everyone must have a voice, regardless of rank, to ensure 100-percent mission success.

To submit an Action Line, click the link to the right and fill out the action line form completely. Incomplete forms will not be posted and will not receive responses. To call in an action line, call 606-7850.



Inside Vandenberg



Submit a Letter

Click here to submit a Action Line.

prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page

 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 8 9 10 11 11 12 * 13 next page
 prev page 1 * 5 6 7 8 8 9 1

Question:

I do not fully understand this policy. I am currently stationed in Korea, and Vandenberg is one of only 5 bases on the current equal list for me. My wife and I were excited that it was on the list.

My wife bought me a Rottwieller, Harley, for father's day a few years ago and she is the sweetest animal. She loves to give hugs and play. A friend of ours has a 2-year-old girl that loves to pull Harley's ears. Harley just sits there and takes it - it's very cute to watch. When the little girl turns or lets go of Harley's ear, Harley carefully gets up and walks away. Harley even greets the little girl when she comes to visit.

Does this sound like a mean, vicious, killing machine? As I understand the policy, I can not get base housing. When we go for walks, Harley is on a leash, unlike many other dogs in housing areas we have been stationed. As a dog owner and military member, I am insulted by this policy. Harley has never shown any aggression toward a human or animal. She loves to play, that's all. I have been bitten three times by dogs a fraction of her size and been scared out of my shorts many times by dogs that are not on your prohibited animal list.

When I have contacted housing officials they dismiss it. They say they will talk with the owner, etc... One even laughed about the dog that bit me - it was a small terrier. Please rescind this policy and allow Harley - a member of my family - to live with us if we get stationed there. It's bad enough that the civilian community has put such a title on these breeds. If a dog shows aggression toward

1 of 4 6/22/12 11:49 AM

people, then have that animal banned. But don't hold all of them to that because of a few. Better yet let's just ban all animals from base housing. That way it's fair to all animal owners.

Here's a metaphor: If an Airman steals from the base exchange, he or she pays the fine and is banned. Under your policy, all Airman of the same race should be banned and fined. And yes, it is the same.

Answer

The aggressive dog policy in not a Vandenberg initiated policy. It is an Air Force Space Command directed animal prohibition, called HQ AFSPC/A7CH Policy P06014H. Thus, the prohibition for pit bull and rottwieller breeds is in effect for every AFSPC base. The policy was established as a result of increased incidents involving the particular breeds indicated and is not directed at your dog in particular.

I am sure you are aware that you have other options for obtaining off base housing that will allow you to keep your pet rottwieller. Our military family housing can assist you in finding housing in the local area should you be assigned to Vandenberg. You can contact them at 606-3434.

8/3/2007

Question:

How can we go about getting a dog park on base? Is this even possible? There are many people who would use it and plenty of space by the Youth Center or between Juniper and Montana avenues. It's hard for some people to take their dogs to the park in Santa Maria and many would love to have one here. Rules and regulations could be set up and displayed just like they are in communities. With such a large dog population on base I think it is something that would be enjoyed by many people.

Answer:

Thanks for bringing up such an important issue for our base families. Your senior leadership made sure to include a dog park as one of our top ten desired community features under our housing privatization effort. A dog park is a great support feature that we could reach under housing privatization. As we can't yet release any information about our ongoing discussions with the highest ranked offeror, I can't say whether or not a dog park would be included under the housing privatization effort but we are hopeful. My staff will keep the base community posted and once details regarding the HRO's proposal are releasable, we'll get the word out

8/3/2007

Question:

Sir, I think the light at Washington and Utah avenues is possesed. Whenever I approach it, it turns red. Even when there are no other vehicles around - especially when I am on Utah, turning left to go out the Lompoc gate. I can be the only vehicle at the light and I will sit at a red light. While waiting, another vehicle can approach the light in any other direction and the light will change in their favor. I am then left shrugging my shoulders in dismay. I seem to remember that this has been mentioned in the past. Can the lights be adjusted? Can weight sensors be installed so the light identifies which lane is next?

Answer:

Thank you for bringing this to our attention. We have inspected the lights and all the settings are correct. These lights use cameras to detect oncoming traffic. We believe the camera lenses need cleaned. We are scheduled to clean the lenses this weekend. This should resolve the problem.

8/3/2007

Question:

I would like to find out what the policy is about civilian contractors using the base facilities. I know for a fact that civilians are using the on-base gas station, fitness center, and outdoor recreation rental. I have spoken with several of them and they are under the impression that they are allowed to use these facilities either because nobody asks for a military identification card? Or it is easy to get away with. I am under the impression that only valid ID holders are allowed to use the base facilities. Is there a base policy which contradicts this?

Answer:

Program eligibility and use is determined differently depending upon the facility. Services programs eligibility and use is determined based on facility usage and their ability to provide the appropriate level of service to base patrons. Based on AFI 34-262 Services Programs Use and Eligibility, the wing commander has the authority to limit usage base on pre-established priority categories. The 30th Services Division is able to accommodate all authorized users, which includes, but is not limited to active duty, Department of Defense civilians, and civilian contractors. Additionally, allowing civilian contractors to use facilities such as outdoor recreation, skills development, and the golf course adds to our morale and welfare fund, and in turn helps us reinvest in our programs and upgrade our facilities and equipment.

However, the gas station is operated by AAFES. Their policy is to check identification cards randomly at the pump. It is not cost effective or physically possible to check each and every customer with pay at the pump service. All cash gasoline transactions are required to pre-pay at the register inside and asked for valid ID at the time of purchase. Additionally, the gas pumps are posted with signs that states customers are required to have proper ID to purchase. Random violators are reported to the 30th Mission Support Group commander when they are identified as abusing the system. To date, this has not been proven to be a significant problem here at Vandenberg.

6/22/2007

Question: