

DogsBite.org
P.O. Box 12443
Austin, TX 78711

Deputy Police Chief Rob Sherwin
Dallas Animal Services
1818 N Westmoreland Road
Dallas, TX 75212

June 8, 2016

Dear Deputy Police Chief Rob Sherwin,

My Austin-based nonprofit, DogsBite.org, is a national dog bite victims' advocacy group. Our core mission is to prevent serious attacks. My organization is intervening as an advocate on behalf dog attack victim, Nancy Lewis, who was attacked in District 11 on September 12, 2014. The failures in the Dallas Animal Services (DAS) dog bite victim protocol in her case were extreme and may indicate failures system wide.

We understand that you will be reviewing many levels of DAS protocols in your newly appointed position. We wanted to bring this aspect to your attention as well -- the area of dog bite victim protocol. Nancy's case shows that poor training and protocol breakdowns within DAS are in no way limited to the "loose dog" problem.

We are CCing you on our letter sent to Councilman Lee Klienman that outlines our remedies and recommendations, which are modest but critically important.

We thank you for your attention on this matter.

Colleen Lynn 6/8/16

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